



## ADHESIVE STUDIO Terms and Conditions

### 1. Registration

After completing registration on Bsport (via our website or mobile application), the customer becomes a member of ADHESIVE STUDIO.

Anyone registering with ADHESIVE STUDIO, whose registered office is located at 42 rue Prevost-Martin, 1205 Geneva, automatically and unconditionally submits to these general terms and conditions.

This affiliation contract is governed by Swiss law, with jurisdiction in Geneva.

By enrolling for a course at ADHESIVE STUDIO, all students confirm that they are covered and insured for any accident that may occur during the course. We accept no responsibility for injury or theft inside the Studio. Students must therefore be vigilant with their valuables and listen carefully to teachers' instructions to prevent injury.

### 2. Contract

The Member is hereby informed that membership takes effect from the date mentioned at the time of acceptance of the present contract. Membership is strictly personal and cannot be transferred to or used by a third party. Once signed, the contract cannot be cancelled. However, if the member wishes to resell his or her courses to another member for reasons of departure abroad or definitive interruption of his or her enrolment, it is possible to transfer courses. (This must be done in writing and signed by both Members).

Contracts may be suspended, extended or terminated for the following reasons only:

- Illness lasting more than 3 working days, upon presentation of a medical certificate.
- Accident requiring more than 3 working days off work, upon presentation of a medical certificate.
- Pregnancy on presentation of a medical certificate
- Studio closed for holidays
- Any other exceptional reason put forward by the Studio and justifying its proper functioning (work, unforeseen damage beyond our control...)

ADHESIVE STUDIO is open from Monday to Sunday. The Studio closes only on public holidays, for two weeks during the festive season and for two weeks in summer.

### 3. Course cards

The period of validity is specified for each course card and can only be extended in the event of illness or accident lasting more than 3 working days, on presentation of a medical certificate.

Cards are valid for a specific number of classes and are credited to the customer's Bsport account for use at the customer's convenience. If the card reaches the end of its validity and not all classes have

been used, half of the remaining classes will be credited back to the customer's account for the purchase of a new card.

However, if the customer does not wish to purchase a new card, they can also choose to extend the validity of their classes by one week (7 days) for the sum of 15.00 CHF.

ADHESIVE STUDIO reserves the right to modify/adapt its schedules as required. The schedule is updated on the website to keep customers informed of any changes.

Please note that class reservations must be made in advance by Members to secure a spot.

#### **4. Payments**

*For monthly payments, the first instalment of the card's payment must be made at the time of purchase.*

We accept payments by credit card (only via our website), by Twint or in cash at the Studio and by bank transfer to the following details:

IBAN:  
Mademoiselle Mirabile SàRL  
BCGE  
CH0800788000050669018  
BIC (Swift) BCGECHGGXXX  
Clearing no. 788

Reference: Type of course card purchased + your surname/first name

*Each monthly instalment must be paid by the end of each month for the following month.*

#### **Specific case of workshops:**

To confirm a booking for a workshop (with a teacher from outside the studio), the workshop must be paid for in full at least 2 weeks in advance. We reserve the right to sell the spot to another person if payment has not been made on time. Cancellation deadlines for workshops vary. All the Studio rules explained above also apply to workshops.

We reserve the right to modify our rates and general conditions at any time and to adapt our offer. Prices cannot be modified during the term of the contract.

No refunds will be made for missed classes. All payments made are non-refundable and the monthly installments specified in the contract are due.

## **5. Refund**

Course cards are non-refundable. However, they may be extended in the event of illness or accident lasting more than three working days, on presentation of a medical certificate. Course cards are non-transferable. Customers should be aware of the expiry date of their card. No extensions will be granted for oversights or absences due to personal circumstances.

## **6. Cancellation policy**

If a teacher is absent, he or she will be replaced whenever possible.

We reserve the right to cancel a class if necessary or if fewer than 3 students are registered 6 hours before the class (an e-mail and a notification on the Bsport Adhesive Studio application are sent to the students concerned). In all cases, we try to find a solution that is as convenient as possible for our students.

*In the event of cancellation on the part of the customer, he/she must cancel the class him/herself on our online registration site or via the application no later than 24 hours before the class. Otherwise, the class will be deducted from the course card.*

## **7. Late cancellation policy**

Students are requested to unregister even if the 24-hour deadline has passed. Other students may be on the waiting list. If the customer does not have access to our online registration system at a given time, he/she can also cancel his/her course by telephone, text message or e-mail.

## **8. Health**

By accepting these terms and conditions, you declare that you are in good health and free from any illness, injury, or heart condition that could prevent you from participating in physical activities. Since pole and other activities offered by ADHESIVE STUDIO are physical exercises like any other sport, each student agrees to disclose any health issues before attending classes. They acknowledge that engaging in sports can involve risks of injury.

## **9. Annual closures**

The Studio has a 4-week annual closure, with two weeks at Christmas and two weeks in summer. These closures are accounted for in the course cards, as any unused classes can be rescheduled for other weeks. However, the 40, 80, 120, and 200-class cards are valid for 13 months instead of 12 to compensate for the Studio's 4-week closure.

## **10. Waiting lists**

When a class is fully booked, customers can join a waiting list. They will then receive an e-mail informing them that they have been placed on the list.

If someone unsubscribes 24 hours or more before the start of the course, the 1st student on the list receives an e-mail and notification that a place is available; he/she then has 3 hours to confirm their intention to fill the spot. If he/she refuses or does not reply in time, the spot is offered to the next pupil on the list, and so on.

If he/she accepts the place, the student is then subject to the same cancellation conditions as other students.

## **11. Age**

Students aged between 7 and 14 may only take part in "Pole enfants-ados" classes. Students aged 15 or over but under 18 may take part in children's classes and adult classes with parental consent.

## **12. Dress code**

Students are asked to wear appropriate clothing for each class, as indicated on our website.

- Pole dance classes: Shorts and t-shirt or bra. Avoid using body cream or oil on the day of the class.
- Stretching, floorwork and aerial hoop classes: sports pants/long leggings and t-shirts.

## **13. House rules - Behavior**

Members and their guests are expected to show respect for the premises and equipment, the teachers and other members. If members or their guests cause damage to the Studio premises or equipment through negligence or carelessness, they will be obliged to compensate ADHESIVE STUDIO for the damage caused.

Members are asked to help keep the Studio clean by using the garbage cans provided. We reserve the right to deny access to the Studio to students who behave inappropriately.

Key points in the house rules :

- Phone calls and text messages are not allowed during class.
- ADHESIVE STUDIO authorizes and encourages its members to take photos and videos of themselves during classes.
- Smoking is strictly forbidden inside the studio.
- Food and drinks are allowed in the studio, provided that students dispose of their waste properly.
- Classrooms are off-limits to non-participants during classes, unless special permission is granted.
- Students are expected to arrive no later than 15 minutes before the start of class to change and prepare. Before and between classes, the Studio is closed to allow teachers to take their break. If a student is taking two classes with a 45-minute break, he/she may not stay in the Studio between classes.
- We reserve the right to deny entry to students arriving more than 10 minutes late or those who miss the warm-up. Students who miss part or all of the warm-up are responsible for warming up on their own. If a student does not attend a class and has not canceled at least 24 hours in advance through the system, the class will be deducted from their account.

## **14. Loss - Theft**

ADHESIVE STUDIO cannot under any circumstances be held responsible for loss or theft in the changing rooms or studio.

Members are requested to look after their belongings. Lost items will be kept for 1 month; after this period, they will be donated to a charitable organization or repurposed by the studio.

### **15. Computer files - Right of privacy**

The Member's personal data is recorded in ADHESIVE STUDIO's database and processed for the purpose of managing the customer file, the products and services offered, and for the implementation of promotional and information campaigns.

Personal data will not be passed on to third parties.

ADHESIVE STUDIO will ask members for oral permission before using any images of students for promotional purposes. If a student does not wish to appear on social networks or in any other publicity, he/she is invited to inform the teacher and to leave the visual field.

### **16. Membership of the Swiss Pole Sport Federation (SPSF)**

Adhesive Studio, as a member of the Swiss Pole & Aerial Sports Federation (SPSF), in accordance with article 7 of the Federation's Articles of Association, transmits the personal data (surname, first name, date of birth, e-mail and address) of each student to the SPSF so that he/she can be registered as a practitioner of the discipline and for statistical and development purposes. The SPSF is subject to personal data protection and may not use this data for commercial purposes or for any other action outside the Federation's aims. You can consult the SPSF's data protection declaration on its website [www.swisspolesportsfederation.com](http://www.swisspolesportsfederation.com).

The Member acknowledges having read the general terms and conditions of this contract (available at [www.adhesivestudio.com](http://www.adhesivestudio.com)).